

# Welcome!

Here is some information about the desktop, laptop or tablet that you are going to use..

Laptops/Tablets are configured to “DO NOTHING” when the lid is closed and to “SHUT DOWN” when the power button is pressed. **This makes it necessary for you to shut down your laptop before putting it in a laptop bag to keep it from overheating.**

## 1. User IDs

We use our SRESStech Technology User to complete most of the device setup. You may need to switch users and type in your username and password. Your username is your first initial and last name (mine would be: SScott).

## 2. Windows Edition

Your device is Windows 10 Pro.

## 3. Windows Updates

Windows Updates were run as of the date the Technology Department finished working on the device. Your device will go out and check for updates on Thursday. Please take time to do the Windows updates

## 4. Hard Drive Encryption

As an added measure of security for the laptops/tablets Bitlocker encryption is turned on. You may notice a lock when looking at the C:\ drive in File Explorer but shouldn't notice anything different in the day to day performance.

## 5. Software

The following titles have been updated to the most current version as of when the Technology Department worked on your device.

- |                            |   |
|----------------------------|---|
| a. 7-zip                   | g. Greenshot                                      |
| b. Adobe Acrobat Reader DC | h. Shockwave                                      |
| c. Chrome                  | i. Sophos Antivirus                               |
| d. CutePDF Writer          | j. Java – only if required by department software |
| e. Firefox                 |   |
| f. Flash Player            |   |

## 6. Internet Connections

Where possible internet connections for the County locations you will service have been installed/updated.